COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH PROGRAM SUPPORT BUREAU QUALITY IMPROVEMENT DIVISION CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

Date: March 12, 2014

Present: Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Aprill Baker, SA 6 QA Liaison; Arsineh Ararat, Didi

Hirsch; Bruce Wheatley, Inner City Industry; Dennis Murata, PSB Deputy Director; Dulce Ortega, DMH-HR (Intern); Harold Turner, NAMI Urban LA; Isidoro Gonzalez, DMH-ASOC; Karen Macedonio, SAAC 5; Leticia Ximenez, DMH Community & Government Relations Division; Luis Garcia, Tri-City MHS; Marc Borkheim, QI/CC; Marissa Squirrel Celeste, LBMHC/SAAC 8; Mirtala Parada Ward, PSB-QID; Rosina Guzman-Ehrlich, NAMI Westside LA; Roxana Linares, PSB-QID; Sandra Chang Ptasinski, PSB-QID; Scott Hanada, Adult Systems of Care; Sharon Lyle, AAA UREP Co-Chair; Shirley Flournoy, TAY Division; Trudy Washington.

PSB-QID; Yue Hua Xu (Vicki), DMH SA 3.

Participants via WebEx: Elena Halpert-Schilt, Human Relations; Phil Wong, Gateways Hospital; Yvonne Lozano, Starview.

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		
Review of Minutes	Minutes reviewed and approved.		Co-Chairs
ESM Update 1) LGBTQ Workgroup	 The LGBTQ Workgroup had its first meeting on February 18, 2014 and was attended by 16 members. The Workgroup has agreed to meet bimonthly; every fourth Wednesday of the month. Next meeting will take place on April 23, 2014 at 695 S. Vermont Avenue, 15th floor, small 	The LGBTQ Workgroup will be working on goals and objectives at the next meeting.	Sandra Chang Ptasinski, Ph.D., PSB-QID

2) Cultural Competency Plan	conference room, Los Angeles, CA, 90005 from 10 a.m 12 p.m. Co-Chair election is pending. The Department of Health Care Services (DHCS) will require counties to submit Cultural Competency Plans in 2014. The requirements have not been issued yet. An Information Notice will be posted by DHCS with the 2014 CC Plan requirements. It is expected that the requirements will be based on MHSA Guidelines and the Culturally Linguistically Appropriate Services (CLAS) Guidelines and integration of services. Scoring of the new CC Plans will strength-based.	Sandra will email a copy of the National CLAS Guidelines to the CCC.	
Review of CCC mission statement	 A draft of the "Mission Statement Revision Notes" was handed out. Produced by the members of the Mission and Vision Statement Workgroup, this document contains suggested recommendations to revise the current mission statement. The CCC reviewed the document and generated four different mission statement possibilities. The CCC voted on new mission statement as a working draft. The new mission statement reads: "Increase cultural awareness, sensitivity and responsiveness in the County of Los Angeles Department of Mental Health's response to the needs of diverse cultural populations to foster hope, wellness, and recovery in our communities." 	The CCC will continue to work on the mission statement.	Co-Chairs

2014 Workgroups	 CCC members identified five possible workgroups for 2014 and signed-up to staff to the workgroups as follows: Mission and Vision Statement Workgroup membership will 	Leticia Ximenez, Psy.D., Co-Chair
	Aprill Baker, Harold Turner, James Randall, Karen Macedonio, Luis Garcia, Marc Borkheim, Sharon Lyle, Shirley Flournoy and Trudy Washington. 2) Outreach and CCC Presentations (SAACs, QICs, Providers meetings) Aprill Baker, Ann Lee, Karen Macedonio, Rosina Guzman-Ehrlich, Sandra Chang Ptasinski and Vicki Chu. 3) Data Aprill Baker, Harold Turner, Isodoro Gonzalez, Luis Garcia and Marc Borkheim. 4) Training 5) Alignment • The LGBTQ workgroup is also a workgroup of the	
	CCC. Everyone is welcome to attend.	
Potential Presentations at CCC meeting	 Cultural Competency in the MHSA-WET 3-Year Plan by Dr. Angelita Diaz-Akahori (April 2014) Cal MESA projects by Matt Wells (to be confirmed) Cultural Competency related data by Marc Borkheim (to be confirmed - pending PSB-QID approval.) Innovation Program at Alameda County by Earleen Parson (May 2014) 	
Next meeting Respectfully Subm	 Wednesday, April 9, 2014, 1:30 p.m. to 3:30 p.m., at 550 S. Vermont Avenue, 10th floor conference room, Los Angeles, CA 90020. 	

Respectfully Submitted,